

The Savannah Grace Foundation ("we," "us," or "our") is a nonprofit 501(c)(3) foundation incorporated under the laws of the State of Tennessee. We are deeply committed to protecting the privacy of our donors, volunteers, program participants, and website visitors. This Privacy Policy explains how we collect, use, share, and protect your personal information.

1. Information We Collect

We collect information you provide directly to us, as well as information generated automatically when you use our website.

- **Information You Provide Directly:**
 - **Contact Details:** Name, email address, physical mailing address, and phone number.
 - **Financial Information:** Payment card numbers, billing addresses, and bank details processed securely through our third-party payment processors.
 - **Foundation Interactions:** Information submitted when you make a donation, register for an event, or volunteer.
- **Information Collected Automatically:**
 - **Usage Information:** IP addresses, browser types, log files, operating systems, and pages viewed on our website.
 - **Cookies and Tracking:** We use cookies to improve user experience, optimize site performance, and analyze traffic patterns.

2. How We Use Your Information

We process your personal data for legitimate business and philanthropic purposes, including:

- Processing and acknowledging charitable contributions.
- Issuing tax-deductible donation receipts required by the IRS.
- Distributing foundation newsletters, impact reports, and fundraising appeals.
- Reviewing and processing grant applications or scholarship forms.
- Responding directly to your comments, questions, or customer service requests.
- Enhancing website performance, data security, and troubleshooting bugs.

3. How We Share Your Information

We prioritize donor trust and do not sell, rent, or trade your personal information. We only share data in the following restricted scenarios:

- **Third-Party Service Providers:** We share data with verified vendors who perform operational services on our behalf, such as cloud storage, email distribution, and secure payment processing. These vendors are legally bound to protect your data.
- **Legal and Regulatory Compliance:** We may disclose information if required to do so by federal law, state law, a court order, or an official IRS audit.
- **With Your Explicit Consent:** We may share testimonials, donor recognition names, or stories publicly only after receiving your clear, written permission.

4. Data Security and Retention

We implement reasonable administrative, technical, and physical security measures to shield your data from unauthorized access or destruction.

- Online financial transactions are handled exclusively using secure, encrypted Transport Layer Security (TLS/SSL) technology.
- We retain your personal data only as long as necessary to fulfill our charitable mission, comply with statutory tax reporting laws, or resolve active legal disputes.
- We strive to meet the data security standards outlined in this policy. However, because factors outside our control may lead to data breaches, we cannot guarantee total compliance. As a result, we offer no official warranties or promises regarding the continuous storage or non-disclosure of your data.

5. Your Choices and Privacy Rights

You maintain absolute control over the data you share with our foundation.

- **Review or Delete Information:** You can contact us at any time to request access to, correct errors in, or delete the personal information we maintain about you.
- *Note: Certain standard donor data must be maintained long-term under Federal tax and accounting guidelines.*

6. Children's Privacy

Our website is not intentionally directed toward children under the age of 13. We do not knowingly collect personal data from children without explicit, documented parental or guardian consent.

7. Changes to This Privacy Policy

We reserve the right to modify this policy at any time to reflect changing operations or legal statutes. If we make major updates, we will revise the "Last Updated" date at the top of this document and post a clear notice on our homepage.

8. Contact Information

If you have any questions, concerns, or formal requests regarding your data privacy, please reach out to us at:

thesavannahgracefoundation@gmail.com